



Contacts	Tasks	Contacts	Tasks	Contacts	Tasks
Silvia Pattanaro	Customers of English-French language	Serena Simili	Customers of North Italy	Natalia Ochinciuc	Chop service management
Anna Manduca	Customers of German language	Alessandra Rinaldin	Customers of Centre Italy	Barbara Bozzola	Frames laboratory management
Diana Kucic	Customers of Serbo-Croatian language	Anna Manduca	Customers of South Italy	Luciano Bonato	Graphics (photo, video, web)
Alexandr Ochinciuc	Customers of Russian language	Arber Kullolli	Customers of Albanian language	Silvia Rinaldin	Administration
Simona Bitiusca	Customers of Romanian language	Daniel Bitiusca	Technical information	Giorgio Rinaldin	President
Leila Younes	Customers of Arabic language	Gerardo Consolati	Check and shipment of mouldings		

**The 2025 catalogue**

This catalogue is published also in German, French, Italian, Croatian and Romanian.  
 This catalogue is also published on line in our website [www.rinaldin.com](http://www.rinaldin.com).  
 The on line catalogue is daily updated.

**Prices and quantity discounts**

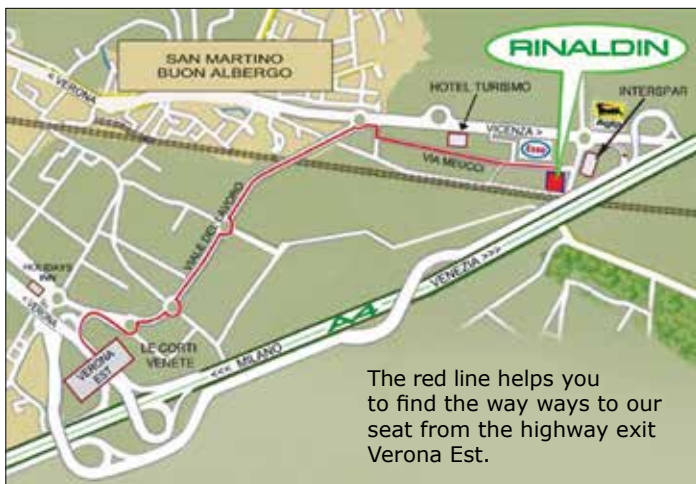
Prices shown in this catalogue are as a guide only. Goods will be invoiced at the price you will find in our order confirmation.  
 Quantity discounts will automatically be included in the invoice even if not requested.

**Transport charges**

On the invoice we charge a fixed freight amount. For Europe these are the freight charges (export customs fees included):

€ 35	France, Germany, Austria
€ 37	Belgium, Holland, Denmark, Luxembourg
€ 40	Slovenia, Spain, Hungary, Finland
€ 55	Czech Republic, Sweden, Portugal
€ 70	Romania, Poland, Slovakia, Bulgaria, Croatia
€ 80	Greece, Ireland, Corsica
€ 90	Serbia, Bosnia-Herz., Montenegro, Macedonia, Kosovo
€ 100	Great Britain, Switzerland
€ 110	Iceland, Lithuania, Estonia, Latvia
€ 130	Norway

For other countries we will look for the best freight. For islands and difficult places there is a surcharge. Of course you can use your own carrier.



## 10 good reasons to visit daily our site [www.rinaldin.com](http://www.rinaldin.com)

- Besides including all products of this catalogue, the site includes also the new products entered during the year. The site is daily updated with information regarding prices changes, discontinued products, correction of mistakes.
- Our site can store much more information than the catalogue, therefore each product comes with technical information and detailed instructions for use.
- The site shows many tutorial videos on machines and tools.
- For each item you will read stock availability. In case the item is not available, the site shows you the date when it will be in stock.
- You will enjoy making orders with the shopping trolley system.
- You can visualize the orders you have already sent and check in detail the steps of orders in process.
- You can also examine the statistics of the items you ordered in the last 3 years. In this way you can easily reorder items without losing time tracking them in old invoices.
- You can examine the site without any password.
- You can make trial orders without sending them, and without any commitment.
- The Framer's Manual, published on the site, include interesting articles.



**Payment terms:**

- In advance with 4% discount
- Credit card or Paypal with 1% discount

For EEC countries:  
 Iban: IT27 V 05034 59791  
 000000050905  
 Swift: BAPPIT21181

**Minimum order**

Minimum order for export is:  
 - 100€ for EEC countries  
 - 200€ for other countries.  
 Orders which are below this amount are subject to order handling charge of 8 euros.

**How to order**

**Website:** You can make online orders directly through our website [www.rinaldin.com](http://www.rinaldin.com).

**Email:** You can directly email to [silvia.pattanaro@rinaldin.it](mailto:silvia.pattanaro@rinaldin.it)

**Fax:** 0039.045.990960

**Telephone:** 0039.045.991622  
 Most of the times you can speak in your mother language.

**Privacy** Customers personal data are stored by us in compliance with privacy laws.

**Opening hours**

Offices and warehouse are open from 8.30 to 12.30 and from 14 to 18.  
 Closed on Saturday.

**Delivery terms**

Orders are normally dispatched within 8 working hours.

**Complaints**

Goods travel at customer's risk and danger. If you suspect that your goods have been damaged in transit you must write "Damaged" and specify in detail the damage on the delivery document. We can help you if you contact us. A photo of the damaged parcels would be helpful. We do not advise rejecting the goods unless the damage is significant.

